

What You Need to Know Before e-Filing

Frequently Asked Questions:

[TylerTech \(ATTORNEYS\) FAQs](#)


[TurboCourt \(SELF-REPRESENTED\) FAQs](#)

IMPORTANT

For the rest of your case, you will receive important case related emails from either NHCourtsNo-Reply@turbocourt.com or NHCourtsNo-Reply@efilingmail.tylertech.cloud so be sure to add BOTH to your address book and to your approved email list. Failure to do so may result in you missing court orders and important information about your case.

[Go here](#) for more information on receiving emails

Google Chrome Users

1. BEFORE you fill out a form select the download button and save the form to your desktop.
2. CLOSE the form in Chrome **before you fill it out**.
3. OPEN the form you saved on your desktop.
4. Complete the form then select the  button.

System Requirements

[TurboCourt Requirements](#)

[TylerTech \(ATTORNEYS\) Requirements](#)

TylerTech Document Format and Attachment Requirements:

File & Serve only accepts documents in PDF or PDF-A formats. You can upload any single file up to 25 MB. Documents greater than 25MB must be broken down and submitted as separate documents. You can submit several filings but each should be submitted as their own PDF or PDF-A. For more information, please refer to Tyler article: [Recommended PDF format to prevent website errors. – eFile \(zendesk.com\)](#)

TurboCourt Document Format and Attachment Requirements:

TurboCourt accepts only Adobe Acrobat Portable Document Format (PDF) documents as attachments.

If you need to attach a file and you do not already have the document saved as a PDF please save/convert it. You can upload any single file up to 10 MB. Any file that is larger in size will cause a failed upload. Additionally you can attach up to 15 documents.

Adobe Reader:

Forms are presented in Adobe's Portable Document Format (PDF) and have the ability to be saved. To download a FREE copy of Adobe Reader visit: <https://get.adobe.com/reader/>.

TIP:

For more information on e-forms see: [How to use an e-filing form](#)

Make sure you can receive emails (Whitelisting):

Sometimes an email provider (Gmail, Yahoo! Mail, Outlook.com, etc.) will block emails from the NH e-Court vendors. Before you start please check your email provider settings and make sure NHCourtsNo-Reply@turbocourt.com and NHCourtsNo-Reply@efilingmail.tylertech.cloud are added to your contacts. Below are links to some of the major providers on how to add contacts.

Gmail Users:

Sign into your Gmail.com account. Then add the email addresses above to your Gmail contacts.

[How to add Gmail Contacts](#)

Outlook.com Users:

Sign into your Outlook.com account. Then add the email addresses above to your Outlook contacts.

[How to Add Outlook Contacts](#)

[How to Add an Email to the Safe Senders List](#)

Comcast Users:

Sign into your Comcast account. Then add the email addresses above to your Comcast Address Book.

[How to add Comcast Contacts](#) (Scroll down to "Add Contacts to Your Universal Address Book")

Yahoo Mail Users:

Sign into your Yahoo account. Then add the email addresses above to your Yahoo Mail contacts.

[How to add Yahoo Mail Contacts](#)

Tyler Whitelisting articles:

[How do I whitelist an e-mail? – eFile \(zendesk.com\)](#)

[How To Safelist Emails | WhatCounts](#)

REIMDER

Please check your junk or spam folders for NHCourtsNo-Reply@turbocourt.com and NHCourtsNo-Reply@efilingmail.tylertech.cloud

TIP:

See our FAQ's on [Protecting Against Cybercrime](#) and [Protecting Against Phishing Scams](#)

Technical Support:**File & Serve (ATTORNEYS):**

The File & Serve Technical Support Team is available to assist all users by calling 800–297–5377 Monday through Friday between the hours of 7 a.m. and 9 p.m. Central Time. You can also contact a Technical Support Representative with your questions by sending an email to efiling.support@tylertech.com or by using the File & Serve Chat option.

Help videos can also be found online at [eFile \(zendesk.com\)](#)

TurboCourt (SELF-REPRESENTED):

If after reviewing all of the Support pages you still have a question, you can contact the Court toll free at 1-(855)-212-1234 for assistance. (From outside US or Canada, Call: 603-223-0392).

Please provide or have the following information available:

1. Form Set Number
2. Payment Transaction ID (if you made a payment)
3. Case Number (if filing into an existing case)

Note: If you do not have a Form Set Number, you will instead need to provide the name of the court in which you filed and the name of the application you are using:

Example of court name: 2nd Circuit - District Division – Plymouth

Example of application name: TurboCourt or File and Serve

Questions About Your Case:

You may contact the NH Judicial Branch at 1-855-212-1234. Callers from outside the US or Canada must use the Circuit Court's toll number: 603-415-0162. Court staff does not provide legal advice, or legal references or legal research.