

**THE STATE OF NEW HAMPSHIRE**  
**JUDICIAL BRANCH**  
<http://www.courts.state.nh.us>

Court Name: \_\_\_\_\_  
Case Name: \_\_\_\_\_  
Case Number: \_\_\_\_\_  
(if known)

**NEUTRAL CASE EVALUATION (NCE) QUESTIONNAIRE**

**CASE EVALUATOR** \_\_\_\_\_

**DATE OF NCE** \_\_\_\_\_

**1. NCE had the following impact on this case: (check all that apply)**

- |   |   |
|---|---|
| <input type="checkbox"/> settled the case                                 | <input type="checkbox"/> partially settled the case   |
| <input type="checkbox"/> allowed the parties to hear an objective opinion | <input type="checkbox"/> little or no impact          |
| <input type="checkbox"/> allowed the parties to better communicate        | <input type="checkbox"/> clarified the need for trial |

**2. Why did you seek NCE?**

\_\_\_\_\_  
\_\_\_\_\_

**3. Were your expectations met? Why or why not?**

\_\_\_\_\_  
\_\_\_\_\_

**4. What did you like about NCE?**

\_\_\_\_\_  
\_\_\_\_\_

**5. How would you change NCE?**

\_\_\_\_\_  
\_\_\_\_\_

**6. What else would have been helpful to you?**

\_\_\_\_\_  
\_\_\_\_\_

**7. Were you able to talk about the issues and concerns that were most important to you?**

- We were able to talk about none of the issues and concerns that were most important to me
- We were able to talk about some of the issues and concerns that were most important to me
- We were able to talk about most of the issues and concerns that were most important to me
- We were able to talk about all of the issues and concerns that were most important to me

**8. How well did the evaluator understand what was important to you?**

- Very much                       Somewhat                       Not at all

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9. **Did the evaluator treat you with respect?**  
 Very much                       Somewhat                       Not at all
10. **Did the evaluator treat you fairly?**  
 Very much                       Somewhat                       Not at all
11. **Did you attend at least one mediation session prior to attending an NCE session?**  
 Yes                       No                       I do not remember
12. **To the best of your knowledge, were any of the following true at the time of NCE?**  
 Some information that would have been helpful in the discussions was not available at the NCE  
 The time we had in NCE was too short  
 NCE occurred too soon in the case  
 NCE occurred too late in the case  
 Someone who was important to resolving the case was not at NCE
13. **How do you think NCE will affect your relationship with the other party/ies?**  
 Make it a lot worse  
 Make it somewhat worse  
 Have no impact  
 Improve it somewhat  
 Improve it a lot  
 Not applicable/No future relationship is likely  
 I don't know
14. **How satisfied are you with the outcome of the NCE?**  
 Very satisfied       Somewhat satisfied       Somewhat unsatisfied       Very unsatisfied
15. **Regardless of the outcome, how satisfied are you with the NCE process?**  
 Very satisfied       Somewhat satisfied       Somewhat unsatisfied       Very unsatisfied
16. **Would you use NCE again?**  
 Absolutely       Probably                       Probably Not                       Absolutely Not
17. **Would you use NCE again even if you had to pay for it?**  
 Absolutely       Probably                       Probably Not                       Absolutely Not

**Please return to:  
Office of Mediation & Arbitration  
Suite N400, 1 Granite Place  
Concord, NH 03301**